

## Questions to Ask a Roofing Company

1. Are you licensed, bonded, and insured? If so, can you verify the current status?
2. What is your legal business name and address?
3. How long have you been in business?
4. Are you an accredited business with the BBB? If so, what is your company's rating?
5. Is your business local?
6. What forms of payment do you accept?
7. Do you offer any financing?
8. Why do you think my roof needs to be replaced or repaired?
9. Do I have any storm damage that would substantiate filing an insurance claim? If so, will you provide me pictures of the damage? Do you have experience working with insurance companies? Will you assist me throughout the entire claim process?
10. Do you provide a written estimate that details the work to be performed?
11. Will you provide me with pictures as to what is damaged on my roof and what needs to be repaired? If so, how will I receive these images?
12. What shingle manufacturers do you use and are you certified with them? If so, can you show me your certifications?
13. Do you install drip edge flashing?
14. Will you use ladder stabilizers or standoffs to protect my gutters when working on my roof?
15. What does your workmanship warranty cover and for how long? Will you provide me a copy of that?
16. Do you have a State of Alabama Homebuilders Roofing License?
17. When would you be able to schedule my job?
18. How long will my job take to complete?
19. Will you have a project manager on site during the roof project?
20. How quickly can you react and what would you do in the event of inclement weather?

21. What steps do you take to ensure the safety of my property, family, and your workers?
22. What time will the crew arrive and what time do they leave if the job takes more than one day?
23. When will the materials needed for the job be delivered? Where will the materials be placed?
24. Does your company use dumpsters, dump trailers, or dump trucks?
25. Does your company use magnets to collect nails during the clean-up process?